

FIXED WIRELESS BUSINESS

Dealer Number:

Subscribers Details (Please use block letters)

Company Name:		ABN:	
Title:	Given Name:	Surname:	
Street Address:		Suburb:	P/code:
Postal Address: (if different than above)		Suburb:	P/code:
Phone:	Mobile:	Fax:	
Driver's License Number / ID:		DOB:	

Subscriber Login Details (must be lower case)

Preferred Username:	Password:
Primary Email Address:	Mobile Phone Number:

Fixed Wireless Broadband Plans

✓	Plan	Download ²	Shaping	Roaming*	Contract	Price
	Fixed Wireless 50GB	50GB	No	Yes	24 months	\$79.95 pm
	Fixed Wireless100GB	100GB	No	Yes	24 months	\$89.95 pm
	Fixed Wireless 500GB	500GB	No	Yes	24 months	\$109.95 pm
	Fixed Wireless 1000GB	1000GB	No	Yes	24 months	\$129.95 pm

Redundancy against NBN Outages – Fixed Wireless Redundancy Packages

	NBN REDUNDANCY - Bundled[#]	50GB	No	No	24 months	\$59.95 pm
	NBN REDUNDANCY - Standalone	50GB	No	No	24 months	\$69.95pm

* All prices are including GST

Connection

New Connection Charges	\$570.00min (each site may vary depending on installation requirements)
Existing Connection Charges	\$150.00 (Where installation has already been installed)
*Includes up to 1 hour installation. For larger installations quotation may be required.	

Optional Accessories

✓	Device	Description	Price
	NBN Compatible Router	4 Port, Wireless Router	\$89.95
	NBN Redundancy Router	Configured for Auto Failover during NBN outages	\$150.00
	Redundancy Fixed IP Address	Allows remote access to network during NBN outages	\$9.95pm
	Yourhub Switch 8 Port	Share your internet with up to 7 devices at same time.	\$79.95
	Yourhub Wireless AP - UAP (Indoor Boost)	Share your high speed broadband with others throughout your home with wireless. (Including iPad, iPhones, Xbox, Laptops etc. throughout the home.)	\$189.95

Add-on Services (Compatible with Yourhub Fixed Wireless Broadband)

<input type="checkbox"/>	Managed PBX Includes 2 fully managed digital phone extensions with full PABX features.	\$60.00 Per Month (Tick for more information)	<input type="checkbox"/>	Remote Data/Restore Data (Storedata Package 10GB)	\$40.00 Per Month (Tick if required)
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<input type="checkbox"/>	Digital Phone Line <small>(Tick for more information)</small>	\$19.95 Per Month & \$55 Activation	<input type="checkbox"/>	Keep / Port Existing Business Phone Number	\$110.00 (Once Off) <small>(Tick if required)</small>
<input type="checkbox"/>	IP Security Cameras <small>Indoor & Outdoor Cameras (Tick for more information)</small>	Quotation Available On Request	<input type="checkbox"/>	Fixed IP Address	Included <small>(Tick if required)</small>

Service Details					
Current Provider (Internet):		Is the fiber to the home installed already? <input type="checkbox"/> Yes, <input type="checkbox"/> No			
Service Install Address:	(<input type="checkbox"/> Tick if the same as above)				
Address:					
Suburb / Town:		State:		Postcode:	

Payment Details (Used for initial charges and ongoing monthly charges.)					
Payment Method:		<input type="checkbox"/> Direct Debit (Complete Yourhub Direct Debit Form) <input type="checkbox"/> Credit Card <input type="checkbox"/> Monthly Invoice			
Credit Card Details:	Card Type	Card Number	Expiry Date	Name on card	
	Master card				
	Visa				

I hereby authorise Yourhub to bill my credit card for all charges owing to my account for hardware and installation of services outlined and monthly charges incurred.

Signature: _____ Date: _____

The subscriber accepts and agrees to be bound by the Yourhub Standard Terms & Conditions and Service Specifications (these documents are available online at www.yourhub.com.au/files); and the Additional Notes on Page 2 of this document. The subscriber also confirms that he/she is 18 years of age or older. If the applicant is a company then the signee warrants that he/she is authorised to execute this agreement on behalf of the company.

Signature:

Date:/...../.....

Additional Information	
Application:	When you apply for a Yourhub Fixed Wireless Broadband services, you should be aware of certain obligations and conditions once the order form is received by Yourhub. Firstly, please be aware that when you sign the subscription form you are signing to say that you accept and agree to be bound by the Yourhub Terms & Conditions.
Customer Details:	Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier. For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number. Your mobile number may also be used to alert you of your order status via SMS
Connection:	A connection / installation charge as outlined above applies to all internet and or voice services.
Installation:	Where installations are required the above charges outlined include the first hour and half of labour only. Any additional time required will be charged at \$66.00per ½ hr where applicable. If you have an existing internet connection with an existing carrier there is no service interruption.
Contract:	There is a minimum 24 month contract for the listed Yourhub Fixed Wireless Broadband residential service. Voice / Phone services are also subject to a minimum 24 month contract, A full calendar month written notice is required for cancellation after expiry of the contract period. Cancellation prior to the end of the contract period will incur a cancellation fee equal to 50% of the remaining term of the contract.
* Roaming:	Indicates that you can access Yourhub wireless internet service at any Yourhub Hotspot location using your allocated username and password (see location map at www.yourhub.com.au). Use your internet connection away from home 24/7. Unused time and or data are not accumulative and will be lost at the end of each month.
²Usage:	All Yourhub Fixed Wireless Business plans are paid one month in advance. Business plans are not shaped and will allow usage above the monthly allocated quota. Excess usage is charged at .02c per mb capped at \$300.00. Charges for excess usage are charged at the end of each month. Usage notifications will be issued when accounts reach 70%, 80 & 90% and 100% of their monthly allocated data.
[#]Redundancy:	Redundancy packages offer redundancy against NBN outages allowing your business to stay connected with internet and phones during these times. These packages are available to all NBN customers within the coverage areas. Yourhub NBN customers can bundle this service and save on monthly payments. These packages will automatically failover to standard FWBUS-50 at the current rate if continually used for a period of 2 consecutive months or at the discretion of Yourhub should it fall out of the intended use. An optional Fixed IP can be added at an additional monthly charge.
¹Voice / Phone:	Nettalk Phone is a Voice over Internet Protocol service (VoIP). For an additional \$19.95 per month you can include Nettalk Phone. Turn off your existing analogue telephone service and stop paying line rental and excessive call charges. You can even keep your existing business telephone



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	numbers, Yourhub can port your current number from your previous telephone provider or we can allocate you a new business number, the choice is yours! Call rates are 20c for local and national calls untimed. Phone calls to mobiles are 13.5c per 30 seconds with no flag fall.
Keep phone No:	When you change your Phone/Voice service to Yourhub you can keep your existing local telephone number, Yourhub can port your current number from your previous telephone provider or we can allocate you a new local number, the choice is yours!
Payment Options:	All Yourhub Fixed Wireless Broadband business services are paid by either credit card or direct debit authority or monthly invoice one month in advance. Credit card details or direct debit authority are to be provided upon application for the services. It is the subscriber's responsibility to ensure payment details are kept up to date at all times.
Relocating:	You will need to contact Yourhub if you are intending to relocate your service. We strongly advise that you contact our Sales department to discuss any pending changes to your phone service prior to making those changes. Due to technical constraints, not all NBN & Fixed Wireless services are available in all areas. There is no charge if we cannot provision the service however you may be liable to cancellation charges.
Note: Please be aware that your existing phone and internet service will not be affected by the installation of Yourhub Fixed Wireless broadband services. We recommend that you retain your standard copper phone and internet services until such time as the Yourhub Fixed Wireless broadband service is installed and complete to avoid down time. All prices quoted include GST.	

Hardware / Installation Slip

Yourhub high speed broadband service requires a suitable CPE to be installed at your premises to function. Please provide us with your preferred time and date for installation / connection of the service below (We aim to have you connected within 2 business days).

Preferred installation Time: AM (between 8am – 12noon) PM (12noon – 5pm)

Preferred Installation Date:(Mon – Fri Business Days Only)

Site Contacts Name: Contact Number:

Installation Address: Street Number: Street Name:.....

Suburb:..... City:.....

Postcode:

Signed: Name:..... Date: