

# FIXED WIRELESS PRE-PAID

Dealer Number:

## Subscribers Details (Please use block letters)

Title:	Given Name:	Surname:			
Street Address:			Suburb:	P/code:	
Postal Address: (if different than above)			Suburb:	P/code:	
Phone:	Mobile:	Fax:			
Drivers License Number / ID:		DOB:			

## Subscriber Login Details (must be lower case)

Preferred Username:	Preferred Password:
Primary Email Address (for accounts use):	Mobile Phone Number:

## Fixed Wireless Broadband Plans – Pre-paid

✓	Plan	Speed (up to)	Data <sup>2</sup>	Roaming*	Contract	Price
	<b>Stay Connected 1GB</b>	30mbps down / 5mbps up	1GB	Yes	NA	\$10.00 pm
	<b>Stay Connected 12GB</b>	30mbps down / 5mbps up	12GB	Yes	NA	\$39.95 pm
	<b>Stay Connected 50GB</b>	30mbps down / 5mbps up	50GB	Yes	NA	\$50.00 pm
	<b>Stay Connected 100GB</b>	30mbps down / 5mbps up	100GB	Yes	NA	\$100.00 pm
	<b>Stay Connected 500GB</b>	30mbps down / 5mbps up	500GB	Yes	NA	\$119.95 pm
	<b>Stay Connected 1000GB</b>	30mbps down / 5mbps up	1000GB	Yes	NA	\$139.95 pm
	<b>Just Voice / Phone<sup>1</sup></b>	NA	NA	NA	12 months	\$19.95 pm

## Connection

✓	Device	Description	Price
	<b>New Connection Charges</b>	Yourhub Access Point (mounting brackets included)	\$160.00
	<b>External Access Point Fixed</b>	Yourhub outdoor Access Point (mounting brackets included).	\$190.00
	<b>Existing Connection Charges</b>	Where Yourhub installation has already been installed	\$132.00

\* All hardware comes pre-configured with your personal settings and only requires connecting and mounting. Includes up to 1 ½ hours installation. For larger installations quotation may be required. Yourhub Fixed Wireless Broadband may not be available in your area. Contact us for more information.

## Optional Accessories

✓	Device	Description	Price
	<b>NBN Compatible Router</b>	4 Port, Wireless Router	\$69.95
	<b>Yourhub Switch 8 Port</b>	Share your internet with up to 7 devices at same time.	\$79.95
	<b>Yourhub Wireless AP – UAP (Indoor Boost)</b>	Share your high speed broadband with others throughout your home with wireless. (Including iPad, iPhones, Xbox, Laptops etc. throughout the home.)	\$129.95
	<b>Phone/Voice Adapter</b>	Add phone to your high speed broadband service (No more telephone line rental required)	\$89.95

## Add-on Features (Available with Yourhub Fixed Wireless Broadband)

<input type="checkbox"/>	<b>Additional Email Account/s</b> (Tick if required)	\$5 Per Month (Tick if required)	<input type="checkbox"/>	<b>Online Backup Data/Restore Data</b> (Storedata Package 10GB)	\$20 Per Month (Tick if required)
<input type="checkbox"/>	<b>Voice/ Phone</b> (Standard Package.)	\$9.95 Per Month & \$55 Activation (Tick if required and not included)	<input type="checkbox"/>	<b>Keep / Port Existing Phone Number</b>	\$110.00 (Once Off) (Tick if required)
<input type="checkbox"/>	<b>Email Virus Scanning</b>	\$24.00 Per Year (Tick if required)	<input type="checkbox"/>	<b>Fixed IP Address</b>	N/A

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Service Details					
Current Provider (Internet):				Is the fiber to the home installed already? <input type="checkbox"/> Yes, <input type="checkbox"/> No	
Service Install Address:		( <input type="checkbox"/> Tick if the same as above)			
Address:					
Suburb / Town:		State:		Postcode:	
Payment Details (Only used to purchase hardware and for initial installation charges.)					
Payment Method:		<input type="checkbox"/> Direct Deposit <input type="checkbox"/> Credit Card		Note: Recharges are paid via PayPal or Credit Card Online.	
Credit Card Details:	Card Type	Card Number	Expiry Date	Name on card	
	Master card				
	Visa				
I hereby authorise Yourhub to bill my credit card for all charges owing to my account for hardware and installation of services outlined.					
Signature:			Date:		
<p>The subscriber accepts and agrees to be bound by the Yourhub Standard Terms &amp; Conditions and Service Specifications (these documents are available online at <a href="http://www.yourhub.com.au/files">www.yourhub.com.au/files</a>); and the Additional Notes on Page 2 of this document. The subscriber also confirms that he/she is 18 years of age or older. If the applicant is a company then the signee warrants that he/she is authorised to execute this agreement on behalf of the company.</p> <p>Signature: .....</p> <p>Date: ...../...../.....</p>					
Additional Information					
<b>Application:</b>	When you apply for a Yourhub High Speed Broadband services, you should be aware of certain obligations and conditions once the order form is received by Yourhub. Firstly, please be aware that when you sign the subscription form you are signing to say that you accept and agree to be bound by the Yourhub Terms & Conditions.				
<b>Customer Details:</b>	Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier. For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number. Your mobile number may also be used to alert you of your order status via SMS				
<b>Connection:</b>	A connection / installation charge as outlined above applies to all internet and or voice services.				
<b>Installation:</b>	Where installations are required the above charges outlined include the first hour of labour only. Any additional time required will be charged at \$66.00per ½ hr where applicable. If you have an existing internet connection with an existing carrier there is no service interruption.				
<b>Contract:</b>	There is <b>no contract period</b> with standalone Yourhub Fixed Wireless Broadband and is a pre-paid service. Voice / Phone services are subject to a minimum 12 month contract, A full calendar month written notice is required for cancellation after expiry of the contract period. Cancellation prior to the end of the contract period will incur a cancellation fee of \$120.00 per service.				
<b>* Roaming:</b>	Indicates that you can access Yourhub wireless internet service at any Yourhub Hotspot location using your allocated username and password (see location map at <a href="http://www.yourhub.com.au">www.yourhub.com.au</a> ). Use your internet connection away from home 24/7. Unused time and or data are not accumulative and will be lost at the end of each month.				
<b><sup>2</sup>Download Limits:</b>	Your Yourhub High Speed Broadband service is limited by the data amount allocated to your chosen package each month. If you exceed it early you can add credit to your account and recharge it by choosing any package available at the listed \$ value. Once you recharge your account your month starts again from the date of recharge.				
<b>Recharging:</b>	If the data amount is exceeded prior to a full month you may recharge your account at any time with any available Yourhub High Speed Broadband package available. You do not have to remain on any one package and if you are on vacation you may also skip a month while you're away and resume by adding credit to purchase your chosen package when you return. You may recharge your account at <a href="http://www.yourhub.com.au">www.yourhub.com.au</a>				
<b>Voucher Recharge:</b>	Add credit to your account by purchasing a prepaid voucher at any participating location. The face \$ value of the voucher is added to your account when you enter the voucher code at <a href="http://www.yourhub.com.au">www.yourhub.com.au</a> . This service is available for those that do not use credit cards and do not like to use online financial transactions.				
<b><sup>1</sup>Voice / Phone:</b>	Yourhub Voice over Internet Protocol service (VoIP) is not part of the ageing POTs telephone system. For an additional \$9.95 per month include Nettalk Phone with your high speed broadband. Turn off your existing analogue telephone service and stop paying line rental and excessive call charges. Voice / Phone is available without the high speed broadband service for those that just want the phone service. Voice / Phone as a standalone valued at \$19.95 per month and for a minimum period of 12 months. Call rates are 20c for local and national calls untimed. Phone calls to mobiles are 13.5c per 30 seconds with no flag fall. A fixed Install is required for this service as listed.				
<b>Keep phone No:</b>	When you change your Phone/Voice service to Yourhub you can keep your existing local telephone number, Yourhub can port your current number from your previous telephone provider or we can allocate you a new local number, the choice is yours!				
<b>Payment Options:</b>	All Yourhub High Speed Broadband services are pre-paid. Funds can be allocated to your account online as the account either exhausts all allocated data allowance or time allocation. Additionally funds can be allocated to your account at any time prior to reaching limits to avoid interruption to the Yourhub Fixed Wireless Broadband services. Payment methods include Credit Card, PayPal or Cash (Over the Counter).				
<b>Relocating:</b>	You will need to contact Yourhub if you are intending to relocate your service. We strongly advise that you contact our Sales department to discuss any pending changes to your phone service prior to making those changes. Due to technical constraints, not all NBN & Fixed Wireless services are available in all areas. There is no charge if we cannot provision the service however you may be liable to cancellation charges.				



www.yourhub.com.au | 1300 762 568

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**Note:** Please be aware that your existing phone and internet service will not be affected by the installation of Yourhub High speed broadband services. We recommend that you retain your standard copper phone and internet services until such time as the Yourhub high speed broadband service is installed and complete to avoid down time. All prices quoted include GST.

**Hardware / Installation Slip**

Yourhub high speed broadband service requires a suitable CPE to be installed at your premises to function. Please provide us with your preferred time and date for installation / connection of the service below (We aim to have you connected within 5 business days).

Preferred installation Time:  AM (between 8am – 12noon)  PM 1(2noon – 5pm)

Preferred Installation Date: .....(Mon – Fri Business Days Only)

Site Contacts Name: ..... Contact Number: .....

Installation Address: Street Number: ..... Street Name: .....

Suburb: ..... City: .....

Postcode: .....

Signed: ..... Name: ..... Date: .....